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C/M/A # 204962-RCE-2/2195

MESSAGE Application No. 09/451,592-Group Art Unit: 2155

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PATENT

Attorney Docket No.: 20496/2-RCE-2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S): Mangipudi et al. EXAMINER: Thu Ha T Nguyen
SERIAL NO.: 09/451,592 ART UNIT: 2155
FILED: November 30, 1999 CONFIRMATION NO.: 9253
FOR: METHOD AND APPARATUS FOR IMPLEMENTING A
SERVICE-LEVEL AGREEMENT

CERTIFICATE OF MAILING

I hereby certify that this document is being facsimile transmitted to the United States Patent and Trademark Office
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AMENDMENT AFTER ALLOWANCE PER 37 C.F.R. § 1.312

Sir:

Please amend the referenced application as follows: